

HANDCROFT ROAD

Location

Handcroft Road, LB Croydon

Client Type

LB Croydon

Key Collaborators

Wandle Housing Association
Thames Water Utilities Ltd
London Borough of Croydon
SGN Gasworks

Workstage

RIBA 5-6 Construction & Handover

Summary

29 residential units split over 4 storeys, delivered by Beaumont Residential for the Wandle Housing Association

The Challenge

Wandle required assistance with gathering information requested from the incumbent water utility to produce a Drainage Strategy for their developments at Handcroft Road, Croydon, following notification of a very low discharge rate into their network. It was anticipated that this was due to issues with the receiver's network, which required investigating.



<https://www.beaumontresidential-london.co.uk/> & Google images

Infrastructure Coordination
Development Service

HANDCROFT ROAD

Our Approach

The IC undertook a collaborative approach to ensure that communication between the parties was unblocked and improved going forward. By convening the different stakeholders, it was agreed that investigation and remedial works to a damaged and collapsed sewer would enable modelling to increase the discharge flow into the network, assisting the Clear Drainage Strategy to be produced and unlocking a connection into the sewer for the site.

This also involved liaison with London Borough of Croydon to help facilitate permits and understanding of works – especially in line with the changeover from gas utility works by others, into the investigation and remedial works for the sewer.

Key Outcomes

Following many months of inconsistent communication and the subsequent delays incurred, the coordinator's primary role was to ensure that the relationships between parties improved.

By establishing the information requirements and key timelines, putting the issue into context and clarifying requests, the utility company became very proactive and cooperation between parties has been very positive and productive since.

There has been continued good dialogue between parties and an understanding of the process and requirements to enable connection survey for the site, with frequent updates to the Coordinator and Project team, for what has been a complex repair to a collapsed sewer.

By acting as a mediator and collaborator between teams, significant blockers were removed – unlocking the commissioning of several affordable homes in LB Croydon.



Stakeholder
Collaboration



Improving
Viability



Local
Collaboration



Reduced
Disruption



Strategic
Approach



Saved time

MAYOR OF LONDON